

Take Online Education to a New Level

Cisco WebEx Training Center:
Education
Product Overview



Cisco WebEx Training Center Highlights

- Create a compelling online learning experience with high-quality video, integrated audio, and multimedia sharing.
- Use the versatility of Cisco WebEx® Training Center to offer online lectures, vocational training, tutoring, and group projects.
- Stimulate learning and group collaboration through virtual breakout sessions.
- Evaluate class effectiveness with integrated testing and polling and reports on attendance, attentiveness, and more.
- Deliver application practice with secure access to remote PCs through the Cisco WebEx® Hands-On Lab.
- Build an enduring digital library of recorded lectures to support self-paced study.

“Not only can students now give presentations from anywhere in the world, but they can also work with other students, both on and off campus, in groups outside of class. Requests to use WebEx for class projects have gone up 250 percent because the students like the interactive dimension.”

– Dominic K. Lau, Director of IT and Operations, University of Southern California Distance Education Network.

Online classes are an invaluable way to augment in-person classes and make continuing education more convenient for students. Cisco WebEx Training Center can help you overcome the online instructional challenges of keeping students engaged during class and ensuring information retention afterward. Instructors can teach online more naturally by using high-quality video for face-to-face interaction. They can enjoy clear, hassle-free audio, video, and data sharing, and use breakout sessions to create collaborative and individualized learning experiences that deepen material comprehension. Students can learn at their convenience through on demand classes and take advantage of hands-on labs to support practical application training.

Evaluate Class Effectiveness and Student Proficiency with Assessment Tools

You can monitor individual and group attentiveness through a visual attention indicator, and measure class effectiveness and student proficiency with integrated testing, grading, and polling tools. Leverage extensive reports, including attendance, class

attentiveness, and test results to refine your curriculum. Cisco WebEx Training Center integrates with leading Learning Management System (LMS) solutions and supports Shareable Content Object Reference Model (SCORM) standards to fit easily into your existing educational system.

Count on Cisco for a High-Quality, Secure E-Learning Experience

Cisco WebEx Training Center is easy-to-use and requires no new software or hardware.

Cisco WebEx services are delivered on demand over the Cisco® Collaboration Cloud, a global high-performance network. The Cisco Collaboration Cloud employs a robust, multilayer security model which includes the use of 128-bit Transport Layer Security (TLS) and 256-bit Advanced Encryption Standard (AES) for data encryption, along with granular policy controls. Security processes are stringently audited with compliance details provided in the Statement on Standards for Attestation Engagements (SSAE).

Engage Students with These Powerful Features

Multimedia Sharing

Instructors can share PowerPoint presentations, documents, streaming videos, demonstration software, white boards, and Flash animations, and can pass sharing and annotation privileges to students to encourage participation.

High-Quality Video, Integrated Audio, and Telephony and VoIP Conferencing

Instructors can see up to six video participants at a time in high-quality, full-screen mode. An innovative Active Speaker feature allows teachers to see who is speaking at all times. All participants get clear, reliable audio through a telephone bridge or voice over IP (VoIP) and can join through call-back or call-in using a toll or toll-free number.

Breakout Sessions

Instructors can manually or automatically assign participants to virtual breakout rooms for group projects and brainstorming, and then “drop into” breakout sessions to assess progress and facilitate discussion. Students can share presentations and documents, white boards, and applications within their breakout sessions.

Threaded Q&A

Instructors can track questions and document responses using threaded Q&A. Panelists can prioritize questions, display answers publicly or privately, or assign them to a colleague.

Chat

Attendees can engage in private or public chat conversations with the instructor, another attendee, or the entire class.

Polls, Attendee Feedback, and Attention Indicator

Instructors can collect feedback with one or more polls during a session, and instantly tabulate poll results to share with the class. Students can also “raise” their hands; the system automatically orders the requests so instructors can answer questions on a first-come basis. Instructors can gauge individual and overall group attentiveness at any point with a visual attention indicator.

Cisco WebEx Hands-On Lab

The unique Hands-On Lab feature provides participants with secure access to remote PCs for hands-on application learning and practice. Lab sessions may be conducted during live training sessions or on demand.

Integrated Test Engine

Instructors can measure class performance by testing students before, during, or after live training sessions, and deliver a variety of test types, including multiple choice, true-or-false, fill-in-the-blank, and essay. Instructors can take advantage of automated grading, reporting, and SCORM compliance, and store and reuse tests for other sessions.

Record and Playback

Instructors can capture and store session recordings for reuse and review using the integrated Network-Based Recording capability. They also can stream recordings within live sessions or post them for students to play back at their convenience. Recordings capture all aspects of the session, including audio, data, video, and annotations.

Registration and Reporting

Instructors can streamline time-consuming administrative processes with self-scheduling, registration management, and attendance reporting. You can get extensive reports about attendance, recorded class views, class attentiveness, test results, and more. In addition, you can schedule and launch sessions with a single click directly from Microsoft Outlook.

Automated E-Commerce

Instructors can monetize live or recorded instruction with self-service registration and payments, set prices for each class, and create coupons. Cisco WebEx Training Center integrates with PayPal and supports transactions in the United States, United Kingdom, and Canada.

Cross-Platform Support

Instructors can access Cisco WebEx Training Center from virtually any environment, including Windows, Mac, Linux, and Solaris operating systems.



With Cisco WebEx Training Center, you can create stimulating, interactive online classes using high-quality video and audio, multimedia sharing, and instant feedback tools.

Learn more about Cisco WebEx Training Center and other WebEx® solutions, all from Cisco, and speak with a solution specialist at 877 GOWebEx (469-3239), or visit <http://www.webex.com/products/elearning-and-online-training.html>.

Cisco WebEx Training Center is updated regularly to meet the latest system compatibility needs. Please visit <http://www.webex.com> to see system requirements.

Languages supported include English, Spanish, Brazilian Portuguese, French, Italian, German, Japanese, Korean, Chinese (simplified and traditional), Dutch, and Russian.

