Deliver Rich, Interactive Training Anywhere

Cisco WebEx Training Center can broaden the reach and effectiveness of your corporate training programs. You can roll out new products and promotions across your global sales organization in days instead of weeks or months, and accelerate product adoption by giving customers convenient access to web-based training. You can keep your workforce at peak efficiency by offering self-paced courses, and use subject matter experts to best advantage by recording presentations for future use.

Increase Training Effectiveness with Multimedia and Assessment Tools
Instructors can combine high-definition video, audio, and multimedia sharing to deliver stimulating courses, demonstrations, and events. They can facilitate group collaboration through breakout sessions and encourage discussions with participants through chat and threaded Q&A. In addition, they can measure class effectiveness and individual proficiency with integrated testing, grading, and polling tools. Participants can learn at their convenience by viewing recorded sessions, and take advantage of online computer labs for practical application training.

Count on Cisco for Highly Secure, Scalable WebEx Service
Cisco WebEx Training Center is a software-as-a-service (SaaS) solution delivered through the Cisco WebEx Cloud—a highly available and secure service platform with unmatched performance, flexibility, and availability. The Cisco WebEx Cloud offers ease of deployment to lower your total cost of ownership, while ensuring the highest grade of enterprise security. Cisco WebEx Training Center fits easily into your existing training environment with open APIs to integrate with leading learning management system (LMS) solutions and support for Shareable Content Object Reference Model (SCORM) standards.

Cisco WebEx® Training Center Highlights
• Increase the reach and effectiveness of training for employees, partners, and customers
• Create a compelling learning environment with high-definition video (up to 720p), integrated audio, and multimedia sharing
• Stimulate learning and group collaboration through breakout sessions
• Evaluate training effectiveness with integrated testing and polling, and reports on attendance, attentiveness, and more
• Build a digital library of sessions for future on-demand access
• Transform your training program into a profit center

“We needed to be able to share applications, white boards, and desktops, as well as transfer files back and forth for posttraining tasks. WebEx technology made it easy to do all of that.”
– Rebecca Johnson, Director of Education, Eyefinity/VSP
 Provide Compelling Online Training with These Powerful Features

**Multimedia Sharing**
Instructors can share PowerPoint presentations, documents, streaming videos, demonstration software, whiteboards, and Flash animations, and can pass sharing and annotation privileges to students to encourage participation.

**High-Definition Video, Integrated Audio with Telephony and Voice over IP Conferencing**
WebEx Training Center helps keep learners focused and interested with high-definition video of the presenter, or up to six live video feeds in the main session. The video experience includes Active Speaker, which switches the video automatically to focus on the current speaker. All participants also get clear reliable audio through a telephone bridge or voice over IP (VoIP) and can join through call-back or call-in using a toll or toll-free number.

**Breakout Sessions**
Instructors can assign participants to virtual breakout rooms for group projects and brainstorming, and then “drop into” breakout sessions to assess progress and facilitate discussion. Students can share presentations and documents, whiteboards, and applications within their breakout sessions.

**Threaded Q&A**
Instructors can track questions and document responses using threaded Q&A. Panelists can prioritize questions, display answers publicly or privately, or assign them to a colleague.

**Chat**
Attendees can engage in private or public chat conversations with the instructor, another attendee, or the entire class.

**Polls, Attendee Feedback, and Attention Indicator**
Instructors can collect feedback with one or more polls during a session, and instantly tabulate poll results to share with the class. Students can also “raise” their hands; the system automatically orders the requests so instructors can answer questions on a first-come basis. Instructors can gauge individual and overall group attentiveness at any point with a visual attention indicator.

**Cisco WebEx Hands-On Lab**
The unique Hands-On Lab feature provides participants with highly secure access to remote PCs for hands-on application learning and practice. Lab sessions may be conducted during live training sessions or on demand.

**Integrated Test Engine**
Instructors can measure class performance by testing students before, during, or after live training sessions, and deliver a variety of test types, including multiple choice, true-or-false, fill-in-the-blank, and essay. Instructors can take advantage of automated grading, reporting, and SCORM compliance, and store and reuse tests for other sessions.

**Record and Playback**
Instructors can capture and store session recordings for reuse and review using the integrated Network-Based Recording capability. They also can stream recordings within live sessions or post them for students to play back at their convenience. Recordings capture all aspects of the session, including audio, data, video, and annotations.

**Registration and Reporting**
Instructors can simplify time-consuming administrative processes with self-scheduling, registration management, and attendance reporting. They can access extensive reports about attendance, recorded class views, class attentiveness, test results, and more. In addition, instructors can schedule and launch sessions with a single click directly from Microsoft Outlook.

**Automated E-Commerce**
Instructors can monetize live or recorded instruction with self-service registration and payments, set prices for each class, and create coupons. Cisco WebEx Training Center integrates with PayPal and supports transactions in the United States, United Kingdom, and Canada.

**Cross-Platform Support**
Instructors can access Cisco WebEx Training Center from virtually any environment, including Windows, Mac, Linux, and Solaris operating systems.

Languages currently supported include English, French, German, Italian, Japanese, Portuguese, Simplified and Traditional Chinese, and Spanish. Swedish, Russian, Dutch, and European Spanish are available on the Microsoft Windows platform only.

For More Information
For more information about Cisco WebEx Training Center please visit

With Cisco WebEx Training Center, you can create stimulating, interactive training sessions using high-definition video, audio, multimedia sharing, and instant feedback tools.

Learn more about Cisco WebEx Training Center and other WebEx® solutions, all from Cisco, speak with a solution specialist at 877 GOWebEx (469-3239), or visit